

## Kim Mingo Customer Success Champion Bright MLS

Kimberly (Kim) Mingo began her real estate career in 2003 when life changes motivated her to become a REALTOR®. This decision soon led to an opportunity at MRIS, which eventually transpired into her current role of Customer Support Champion, where she acts as liaison for the Northern Virginia Association of REALTORS® and Dulles Area Association of REALTORS®. She is a recognized speaker at association and broker events. Her industry expertise encompasses MLS and real estate technology, public speaking, as well as customer outreach and training. Kim is a longtime resident of Northern Virginia, a graduate of

George Mason University, and a licensed Virginia REALTOR®.